



August 30<sup>th</sup>, 2018

**SUBJECT: Change to sanofi-aventis Canada Inc. Return Policy**

Dear pharmacist,

sanofi-aventis Canada Inc. would like to inform you of an upcoming change about its Return Policy which will be **effective October 15, 2018**. The eligibility period for the reimbursement of returned expired products will be **reduced from 12 months to 6 months** following the expiry date.

**PRODUCTS ELIGIBLE FOR REIMBURSEMENT**

- Expired products returned within **6 months** after expiry date. (With the exception of medical devices for managing diabetes).
- Medical devices for managing diabetes (test strips, normal control solution, ultra-thin lancets and blood glucose monitoring systems) returned between 3 months prior to expiry and within **6 months** after expiry date.

Therefore, products returned more than 6 months after expiry date will not be eligible for reimbursement. The other conditions of our Return Policy remain unchanged.

We invite you to manage your expired products accordingly by returning them through your designated distributor or directly to INMAR MedTurn International Inc. whom will apply the eligibility period change as of **October 15, 2018**.

If you require additional information, do not hesitate to communicate with our Customer Service Department at 1-800-265-7927.

Thanking you for your collaboration.

sanofi-aventis Canada Inc.